

PRIVACY & COOKIE POLICY B.V. VENDU NOTARISHUIS

We value the confidentiality of your personal data and hereby inform you on how we deal with the data you provide us through our website www.vendurotterdam.nl or provide us digitally or otherwise. When processing your personal data we adhere to laws concerning General Data Protection Regulation (GDPR) and the European cookie laws (*Europese cookiewetgeving*).

This privacy & cookie policy is applicable to all our services and agreements. With the use of our website or the closing of an agreement it is seen as acceptance of our privacy & cookie policy.

PERSONAL DATA

Personal data are all data that can provide information about an identifiable natural person. We use and process your name, address, telephone number, e-mail address, bank details, bid history and purchase and / or sales history. We need this information to contact you in order to be able to execute and fulfill the agreements made with you. The personal data that you provide to us will solely be used for the service for which they are intended, as described below. Personal data will be automatically stored on the hard drives. Vendu Notarishuis will never provide your personal data to third parties, with the exception when goods are transported at the request of the customer. The required personal data will then be provided to the carrier. We demand that they treat the data with the utmost care and only use it for the purpose for which we make them available to them.

ONLINE SERVICES

You can register yourself for a personal account (Vendu-account) on our website. After you have registered you will be able to place online bids, absentee bids and subscribe to our newsletter. The personal data you provide for this service will be used to process and register bids, conclude purchase contracts upon successful bids and send you the digital newsletters.

You may also subscribe to receiving the newsletters only, by subscribing under Register for the newsletter on the website. The personal data provided for this service will solely be used for sending the newsletters.

The requested personal data to place absentee bids, bid online and receive newsletters is obligatory to be able place bids resp. receive newsletters.

SOCIAL MEDIA AND PERSONAL EMAIL ADDRESSES

If you would like to share any lots mentioned in our online catalogue on social media (Facebook and Twitter) or through a personal email, you can do so by clicking on the Share-button behind the lot you wish to share. If you share the lot through a personal email, your email address will not be registered in a database, unless you opt-in on the newsletter. In either case, the email address of the recipient will not be registered in a database.

If you would like to stay up-to-date on our news through social media channels, inform yourself on the privacy statements as mentioned on their websites.

VIEW, MODIFY & DEREGISTRATION ONLINE SERVICES AND UNSUBSCRIBING FROM NEWSLETTERS

You can view your personal data by logging into your account and navigate to My details, here you can view and edit your personal data.

You can send us an email at any time, should you wish to deregister from your Vendu-account. However, it should be taken into account that we are required to retain personal data for a certain period, in cases where a purchase contract has been concluded. Requests for deregistration can be sent to info@vendurotterdam.nl

You can unsubscribe from the newsletters at any time by clicking on unsubscribe at the bottom of a newsletter.

COOKIES

Our website makes use of cookies that are installed by the software program Google Analytics. These cookies gather anonymous statistical data and provide us with insight into the use of the website. We use this data to enhance the usability of our website.

It is possible to delete the cookies from your computer or other device and you can change the settings to not accept any cookies. This setting however may have practical consequences for our online services, which may not work properly.

IMAGES FROM SECURITY CAMERAS

To protect our properties and the safety of our customers and staff, we use visible and possibly invisible security cameras. In cases of malpractice we will share these images with the police, the judiciary and third parties, all of this - in line with the law and regulations and the agreements with the Dutch Data Protection Authority.

SECURITY PERSONAL DATA

We believe it is important that your data is safe, so we take appropriate technical and organizational measures to prevent the loss, misuse or theft of your personal data. The data is stored, protected with a password and the persons who work with it are bound to confidentiality (declarations).

CUSTOMER PERSONAL DATA

We do not store your personal data longer than is necessary for the purpose of the processing, however this can vary per situation. We use the statutory retention periods as a reasonable starting point.

YOUR RIGHTS

You have the right to view the personal data we process, the right to correct this data or to have it removed. You also have the right to request that we transfer the digital data that we process to a third party that you make known.

If you want to know which personal data we process, you can make a written request to view the data.

In case of unexpected complaints about the processing of your personal data, we would like to hear from you and solve this issue with you. You have the right under the privacy legislation to file a complaint with the Dutch Data Protection Authority (Autoriteit persoonsgegevens). You can contact the Dutch Data Protection Authority for this.

CONTACT

Should you have any questions about our Privacy & Cookie Policy, you contact us by email or by telephone.

Telephone: 010 – 411 85 44

email: info@vendurotterdam.nl

PRIVACY & COOKIE POLICY AMENDMENTS

Our Privacy & Cookie Policy is subject to amendments, however these amendments will never include providing unauthorised third parties with your personal data. We will however remain subject to the legal grounds upon which the Dutch authorities may request personal data.

Rotterdam, 13th August 2018